

PEACE CORPS
Overseas Request for Quotation (RFQ) for Supplies/Services/Equipment

RFQ Number: 694-22-021

Date: December 17, 2021

Peace Corps/Cameroon has a need for a **Dedicated Internet Connection Service**.

Peace Corps is soliciting fixed-price quotations from the Vendor community for the supplies and/or services detailed below.

If you are interested in submitting a quotation, please do so by sending your completed and signed Attachment 1—Vendor Quotation Form by email to:

Name: DMO Cameroon

Address: Peace Corps Cameroon Office – Unity Avenue

E-mail: CM-DMO@peacecorps.gov

Quotations are due no later than 04:00 PM on December 31, 2021. Late quotations will not be accepted.

Written questions about this Request for Quotation (RFQ) may be sent in the same fashion to the individual noted above in advance of the RFQ due date. No phone calls please.

Peace Corps will evaluate all quotations received by the deadline based on the minimum requirements and/or evaluation factor(s) shown below. Contingent on the availability of funds and continued need for the supplies and/or services, at the end of the evaluation process, Peace Corps intends to award a firm-fixed-price contract for the purchase of the required supplies and/or services to the selected vendor.

A. Statement of Work/Description of Requirements

The Contractor shall complete all work, including furnishing all labor, material, equipment, and services, unless otherwise specified herein, required under this contract for stated services within the time specified herein. The price listed below shall include all labor, materials, overhead, and profit. In consideration of satisfactory performance of all scheduled services required under this contract, the Contractor shall be paid a firm fixed-price for all services.

The contract will be for a one-year period from the date of the contract award, with possibility via a notice to proceed with 2 option years.

The Contractor shall furnish all engineering, labor, tools, equipment, materials, supplies and services to provide the required circuit as specified under Section A, hereof

- Bandwidth 10 Mbps downstream and 10 Mbps upstream all times
- Dedicated
- IP address 01 public/static minimum
- Internet Service Provider (ISP) shall provide dedicated (not shared or bundled) leased channel high-speed access to the Internet; data transport media must be any technology, terrestrial connectivity. Twenty-four (24) hours uplink. Post Internet Service Provider (ISP) connection must be "always on" with unlimited usage, and must not require the installation of any custom software on the client side.

- Internet Service Provider (ISP) digital bandwidth is the amount or volume of data that may be sent through the channel, measured in kilobits per second (Kbps), without distortion. Required Bandwidth connection is defined in each service description.
- For Internet Services the Internet Service Provider (ISP) must guarantee full contracted bandwidth availability 24/7/365 from the originator side to the ISP's internet gateway. Bandwidth sharing between others customers is not allowed. Connection Ratio must be 1/1.
- Bandwidth testing/measurement will be using the public domain throughput test tool <https://testdebit.info>, with a maximum acceptable negative variance on the contracted bandwidth no more than 2%.
- Internet Service or data service transmission from the originating information server towards an end server is referred to as downstream; and a transmission from an end user towards the remote server is referred as upstream; Post Internet Service Provider (ISP) Contention Ratio (downstream / upstream) must be 1:1 /1:1.
- Internet Service Provider (ISP) must provide excellent Quality of Service (QOS) for the connection and maintenance of, that represents the level of consistent download/upload capacity provided, must be the higher QOS percentage possible but, at minimum, greater than 99.97%.
- Internet Service Provider (ISP) connection must NOT, repeat, NOT use Network Address Translation (NAT).
- Internet Service Provider (ISP) Round Trip Time (RTT) reports the total time in milliseconds (ms) time to send a small data packet and obtain a reply back; must be the faster than 150ms for the Round Trip Time (RTT) for internet service. Also, RTT must be faster than 10ms for local data services (for instance: point-to-point channels or web pages accessed through the Cameroon Network Access Point (NAP)).
- Internet Service Provider (ISP) must permit the transit of all Internet Protocol (IP) protocols (especially IPsec), including but not limited to, User Datagram Protocol (UDP), Transmission Control Protocol (TCP), and IPSEC to transit without filters or proxies. Unfiltered access to the Internet is required without ISP firewall blocking. Filters or sniffers must not be established, connected, or introduced by the ISP for any Peace Corps channels. If there are any existing filters, sniffers, restrictions, or proxies, they must be identified, and removed prior lease line circuit installation.
- Internet Service Provider (ISP) must permit installation of Customer VPN (Virtual Private Network) encryption devices on circuit.
- Internet Service Provider (ISP) must provide detailed network topology map that shows all possible paths ISP use for the internet traffic between ISP hub in Yaoundé and the ISP hub in United States of America (USA).
- Internet Service Provider (ISP) must have redundancy in the Internet backbone between Cameroon and USA. For instance, If NAP of the host country's backbone fail, NAP Americas, NAP Sprint, or any other alternate backbone paths shall be available.
- If Fiber Optic connectivity Internet Service Provider (ISP) must provide fault-tolerance to the veryend at the Peace Corps office Server Room.

Base Period February 1, 2022 – January 31, 2023

Contract Item	Description of Services	# of months	Monthly Price	Total firm fixed price
1	Installation			
2	Equipment			
	Value Added Tax			
	Sub Total I (Once off*)			
3	Dedicated Internet Connection Service for Peace Corps Cameroon, Unity Avenue. One (1) dedicated Internet channel at minimum 10Mbps/10Mbps	12		
	Value Added Tax	1		
	Sub Total II			
	Grand Total Base Year (I&II)			

* Installation fee is only applicable (if required), for vendors who do not already have an active set-up in the Peace Corps Cameroon office

Option 1 February 1, 2023 – January 31, 2024

Contract Item	Description of Services	# of months	Monthly Price	Total firm fixed price
1	Dedicated Internet Connection Service for Peace Corps Cameroon, Unity Avenue. One (1) dedicated Internet channel at minimum 10Mbps/10Mbps	12		
	Value Added Tax			
	Grand Total Option Year 1			

Option 2 February 1, 2024 – January 31, 2025

Contract Item	Description of Services	# of months	Monthly Price	Total firm fixed price
1	Dedicated Internet Connection Service for Peace Corps Cameroon, Unity Avenue. One (1) dedicated Internet channel at minimum 10Mbps/10Mbps	12		
	Value Added Tax			
	Grand Total Option Year 2			

Service Support and Contingencies

The awarded ISP must warrant service support 7x24x365.

The vendor must warrant service support on site if necessary 7x24x365, services must be coordinated directly with Peace Corps' Contracting Office Representative (COR) or Information Technology (IT) representative from the Peace Corps Information Technology Department.

Expected service availability and reliability must be at minimum 99.97%.

The Contractor shall install a redundant infrastructure known as backup line with channel state inspection mechanism, in order to verify service connectivity and provide immediate leaseline backup connectivity services to the Peace Corps.

The awarded ISP must have direct connection capability with major United States of America (U.S.A) telecommunication providers (ISPs) at Internet tier 1 level, having alternative line channels or backups in case of main Internet path malfunctioning.

The awarded ISP must provide on line web access data traffic analysis graphs capabilities. Graphs must be updated on a daily basis. Graphs must retain traffic history behavior for at least one year.

The awarded ISP must provide a central Information Technology (IT) point of contact (POC) in order to promptly coordinate technical issues during the initial installation process.

B. Place of Performance: Peace Corps Cameroon Office – Unity Avenue

Delivery Schedule

Item	Description	Date
1	Installation	January 17-21, 2022
2	Equipment	January 17-21, 2022
3	Monthly Recurring Charge	February 1, 2022-January 31, 2023
	Trial period	January 24-31, 2022

C. Contract Terms and Conditions

As an Agency of the United States Government, Peace Corps has an approved contract template that it intends to use for the award. Peace Corps reserves the right to deny making a contract award to a vendor should they refuse to sign the Peace Corps approved contract template.

D. Minimum Criteria:

A quotation will not be considered further if it does not meet the following minimum criteria:

- **Meet the technical specifications**
- **Delivery schedule as planned**

E. Evaluation Factors:

Quotations that meet the minimum criteria listed above may be further evaluated based on the following factors:

- NA

Award may be made with or without negotiations between the Peace Corps and the selected vendor.
Award may be made to a vendor that provided the lowest priced technically acceptable quotation, or to a vendor other than the one that provided the lowest priced quotation, should that vendor be determined to have provided the best value quotation to the Peace Corps taking technical and cost factors into account.

All vendors that submit quotations in response to this RFQ will be notified of the results.

[End of RFQ]

ATTACHMENT 1 – VENDOR QUOTATION FORM

RFQ Number: 694-22-021

Vendor:

Authorized Representative:

Name:

Position/Title:

Phone Number:

E-mail Address:

Quoted Prices (Inclusive of Administrative and/or Overhead Costs):

Base Period February 1, 2022 – January 31, 2023

Contract Item	Description of Services	# of months	Monthly Price	Total firm fixed price
1	Installation			
2	Equipment			
	Value Added Tax			
	Sub Total I (Once off*)			
3	Dedicated Internet Connection Service for Peace Corps Cameroon, Unity Avenue. One (1) dedicated Internet channel at minimum 10Mbps/10Mbps	12		
	Value Added Tax	1		
	Sub Total II			
	Grand Total Base Year (I&II)			

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Option 1 February 1, 2023 – January 31, 2024

Contract Item	Description of Services	# of months	Monthly Price	Total firm fixed price
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	Value Added Tax			
	Grand Total Option Year 1			

Option 2 February 1, 2024 – January 31, 2025

Contract Item	Description of Services	# of months	Monthly Price	Total firm fixed price
1	Dedicated Internet Connection Service for Peace Corps Cameroon, Unity Avenue. One (1) dedicated Internet channel at minimum 10Mbps/10 Mbps	12		
	Value Added Tax			
	Grand Total Option Year 2			

GRAND TOTAL CONTRACT PRICE, INCLUDING ALL OPTION YEARS		
001	Base Period	
002	Option Year 1	
003	Option Year 2	
	Grand Total including all option years	

Items/Services Included in Total Quoted Price Above but Not Indicated in Chart:

Quoted Work or Delivery Schedule (If Any):

Quoted Payment Terms:

Quoted Warranty Terms (If Any):

Quoted Additional Terms and/or Conditions:

SUPPLIER AUTHORIZED REPRESENTATIVE

Signature: _____

Date: _____